Case Studies

Meezan Bank Case Study

* Large banking institution with over 1,500,000 customers, 28 offices and over 1,000 remote banking locations was seeking a solution for securely authenticating personnel and tracking transactions.

Business Need

* The bank wanted to increase the security process for employees accessing customer portal. The bank also needed a faster and more convenient method for employees to access multiple applications to provide a higher level of customer service and support. The bank wanted to use fingerprints as a method of identification. The bank required that employees would have the capability to identify on multiple devices through one enrollment.

Benefits

* User should be able to access all web based and Desktop Client while using their credentials only once.
* Simplifies the end user experience by eliminating the need to remember and manage usernames and passwords.
* Increases user productivity by not having to spend time on authentication.
* Reduces help desk costs by lowering the number of password reset calls.
* Deploys without requiring modification to target systems, platforms or applications - delivers quick time to value!
* Advances identity management, compliance and authentication initiatives.

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* Meeting PSI DSS requirements for security, integrity and reliability

Challenges

* Bring more visibility and accuracy to software update and patch processes
* Manage and secure heterogeneous systems (Macintosh and Windows) over a distributed network
* Gain more control over hardware and software confi guration and identify patch compliance status

Benefits

* Achieved rapid time-to-value, implementing a complete solution in four months
* Derived “end-user friendly” control over

roaming Macintosh and Windows laptops

* Met all corporate goals for accurate inventory and real-time patch status reporting

improvements